

## Error Message: "Company does not exist".

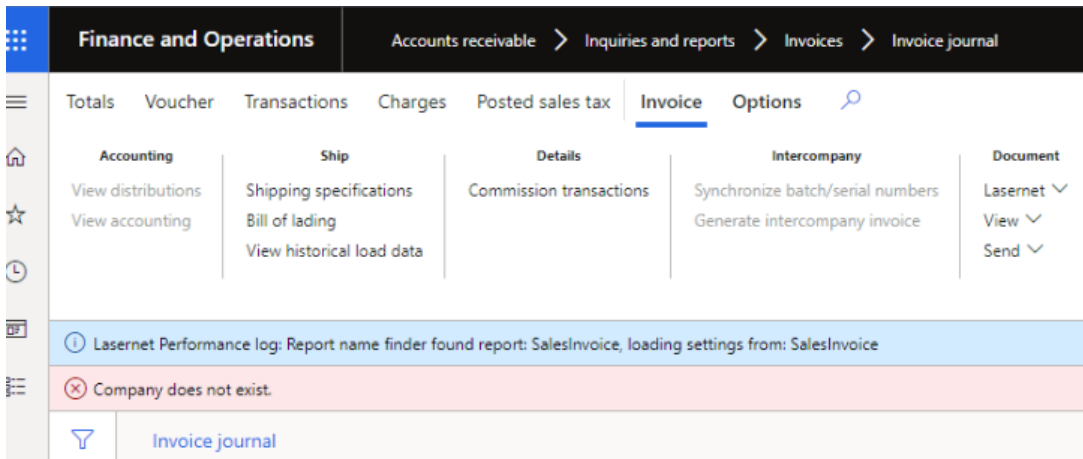
Harley Britcher - 2023-12-01 - Comments (0) - Lasetnet FO Connector FAQs

# Lasetnet for Dynamics 365

When printing SSRS reports natively or printing SSRS or replacement reports with Lasetnet Connector after upgrading to 10.0.26, users may be presented with the error:

Error

Company does not exist.



The screenshot shows the Microsoft Dynamics 365 Finance and Operations interface. The breadcrumb navigation at the top reads: Finance and Operations > Accounts receivable > Inquiries and reports > Invoices > Invoice journal. The main navigation bar includes: Totals, Voucher, Transactions, Charges, Posted sales tax, Invoice (selected), and Options. The main content area is divided into several sections: Accounting (View distributions, View accounting), Ship (Shipping specifications, Bill of lading, View historical load data), Details (Commission transactions), Intercompany (Synchronize batch/serial numbers, Generate intercompany invoice), and Document (Lasernet, View, Send). A blue information message states: "Lasetnet Performance log: Report name finder found report: SalesInvoice, loading settings from: SalesInvoice". Below this, a red error message states: "Company does not exist." The bottom of the screen shows a filter icon and the text "Invoice journal".

Microsoft has responded to the issue and confirmed it is related to:

- Changes to SrsReportRdlDataContract not supporting older packed data versions of report data that were stored in Usage Data.
- Example: Packed data on customer environment were pack version 3, while the latest 10.0.26 code supports only pack version 4 and 5.

In order to resolve the issue, follow these steps:

Delete controller classes from Usage Data with Element name = report name + controller, such as:

- FreeTextInvoiceController
- SalesInvoiceController

- SalesConfirmController

| <input type="radio"/>            | <input type="checkbox"/> | Record type | Element name              | Element name           | Is Kernel | Company |
|----------------------------------|--------------------------|-------------|---------------------------|------------------------|-----------|---------|
| <input checked="" type="radio"/> |                          | Class       | FreeTextInvoiceController | FreeTextInvoice.Report |           | USMF    |
| <input type="radio"/>            |                          | Class       | SalesConfirmController    | SalesConfirm.Report    |           | usmf    |
| <input type="radio"/>            |                          | Class       | SalesInvoiceController    | SalesInvoice.Report    |           | usmf    |