

## Error Message: "Company does not exist".

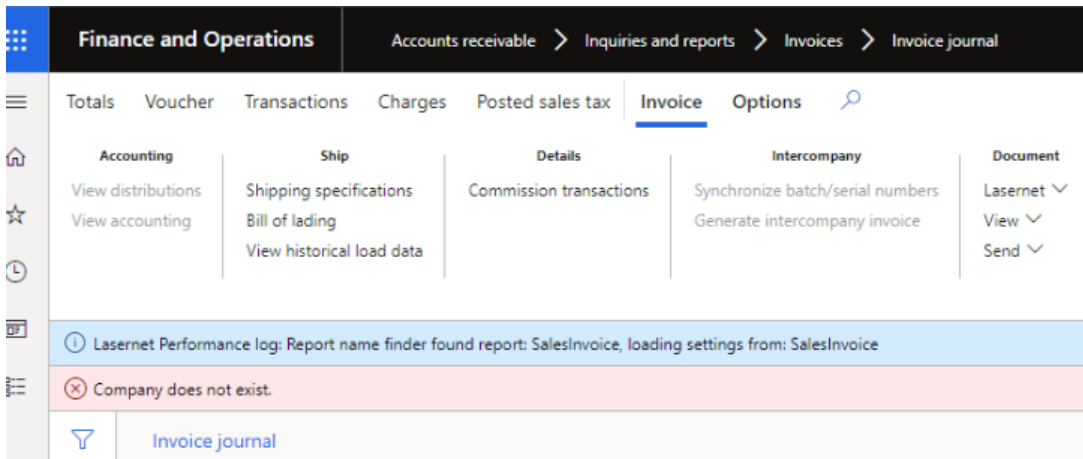
Harley Britcher - 2023-12-01 - Comments (0) - Lasename FO Connector FAQs

# Lasernet for Dynamics 365

When printing SSRS reports natively or printing SSRS or replacement reports with Lasename Connector after upgrading to 10.0.26, users may be presented with the error:

Error

Company does not exist.



The screenshot shows the Microsoft Dynamics 365 Finance and Operations interface. The breadcrumb navigation is: Finance and Operations > Accounts receivable > Inquiries and reports > Invoices > Invoice journal. The main menu includes: Totals, Voucher, Transactions, Charges, Posted sales tax, Invoice, and Options. The 'Invoice' menu is expanded, showing sub-menus: Accounting (View distributions, View accounting), Ship (Shipping specifications, Bill of lading, View historical load data), Details (Commission transactions), Intercompany (Synchronize batch/serial numbers, Generate intercompany invoice), and Document (Lasernet, View, Send). A performance log message is visible: 'Lasernet Performance log: Report name finder found report: SalesInvoice, loading settings from: SalesInvoice'. Below the log, a red error message is displayed: 'Company does not exist.' The 'Invoice journal' link is visible at the bottom of the interface.

Microsoft has responded to the issue and confirmed it is related to:

- Changes to SrsReportRdlDataContract not supporting older packed data versions of report data that were stored in Usage Data.
- Example: Packed data on customer environment were pack version 3, while the latest 10.0.26 code supports only pack version 4 and 5.

In order to resolve the issue, follow these steps:

Delete controller classes from Usage Data with Element name = report name + controller, such as:

- FreeTextInvoiceController
- SalesInvoiceController

- SalesConfirmController

<input type="radio"/>	<input type="radio"/>	Record type	Element name <input type="checkbox"/>	Element name	Is Kernel	Company
<input type="radio"/>		Class	FreeTextInvoiceController	FreeTextInvoice.Report		USMF
		Class	SalesConfirmController	SalesConfirm.Report		usmf
<input type="radio"/>		Class	SalesInvoiceController	SalesInvoice.Report		usmf