

Error Message: "Company does not exist".

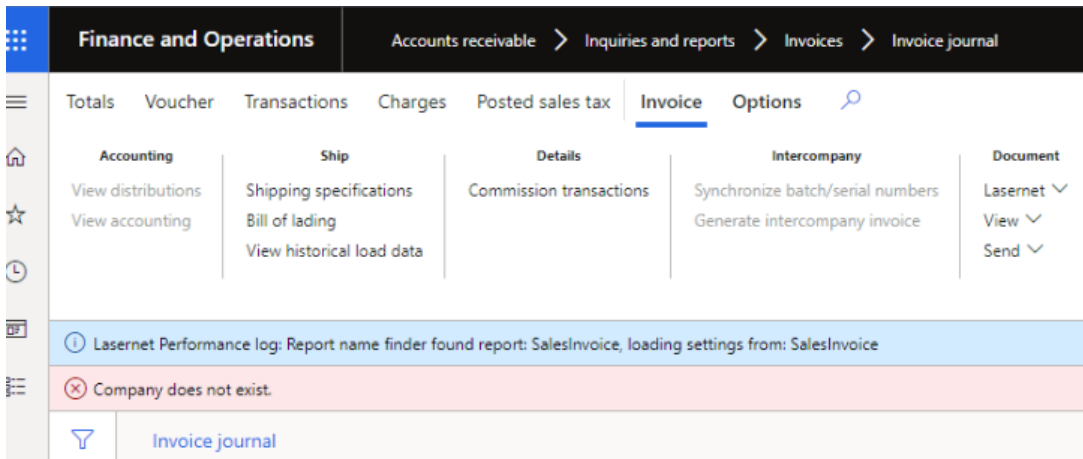
Harley Britcher - 2023-12-01 - Comments (0) - Lasename FO Connector FAQs

Lasename for Dynamics 365

When printing SSRS reports natively or printing SSRS or replacement reports with Lasename Connector after upgrading to 10.0.26, users may be presented with the error:

Error

Company does not exist.



The screenshot shows the Microsoft Dynamics 365 Finance and Operations interface. The breadcrumb navigation path is: Accounts receivable > Inquiries and reports > Invoices > Invoice journal. The main menu includes: Totals, Voucher, Transactions, Charges, Posted sales tax, Invoice, and Options. The 'Invoice' tab is active, showing sub-sections: Accounting (View distributions, View accounting), Ship (Shipping specifications, Bill of lading, View historical load data), Details (Commission transactions), Intercompany (Synchronize batch/serial numbers, Generate intercompany invoice), and Document (Lasernet, View, Send). A performance log message states: 'Lasernet Performance log: Report name finder found report: SalesInvoice, loading settings from: SalesInvoice'. Below this, a red error message reads: 'Company does not exist.' The 'Invoice journal' link is visible at the bottom.

Microsoft has responded to the issue and confirmed it is related to:

- Changes to SrsReportRdlDataContract not supporting older packed data versions of report data that were stored in Usage Data.
- Example: Packed data on customer environment were pack version 3, while the latest 10.0.26 code supports only pack version 4 and 5.

In order to resolve the issue, follow these steps:

Delete controller classes from Usage Data with Element name = report name + controller, such as:

- FreeTextInvoiceController
- SalesInvoiceController

- SalesConfirmController

<input type="radio"/>	<input type="radio"/>	Record type	Element name	Element name	Is Kernel	Company
<input checked="" type="radio"/>		Class	FreeTextInvoiceController	FreeTextInvoice.Report		USMF
<input type="radio"/>		Class	SalesConfirmController	SalesConfirm.Report		usmf
<input type="radio"/>		Class	SalesInvoiceController	SalesInvoice.Report		usmf