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Error Message: 'Unable to build URL for file.'

- 2023-11-30 - Comments (0) - Lasetnet FO Connector FAQs

# Lasernet for Dynamics 365

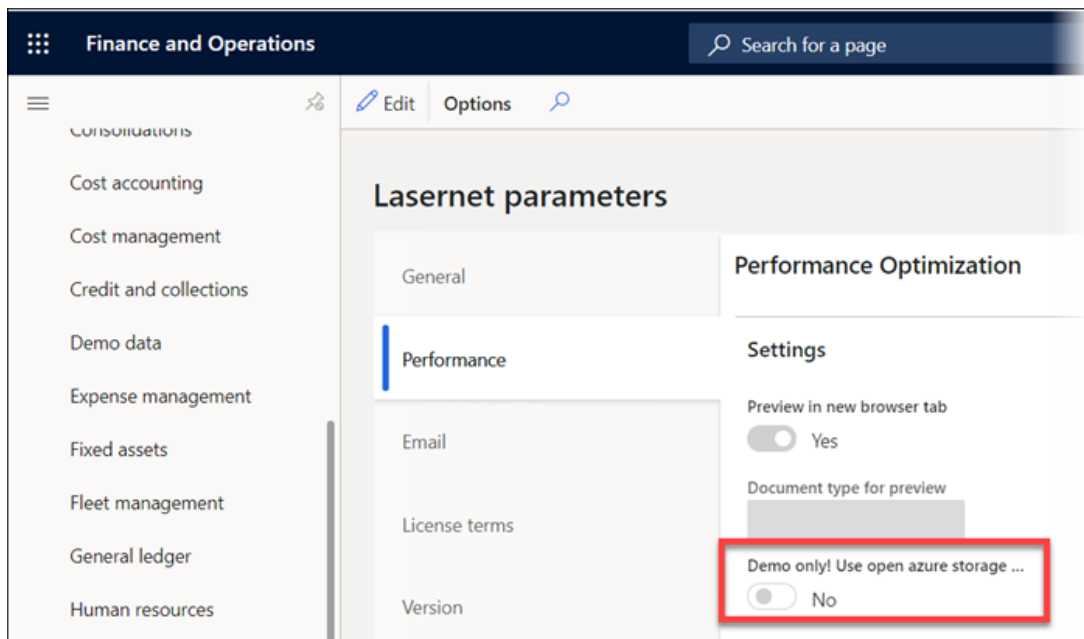
This article provides a solution for the following error that may appear:

Error

Unable to build URL for file: ...

⊗ Unable to build url for file:  
 usp2/2020/06/SalesConfirm\_4621\_20200603\_1  
 D2DB-459E-9993-02C51517F6BD))  
 at  
 Dynamics.AX.Application.LACUtils.`Global\_Sta  
 \_args) in  
 xppSource://Source/Lasernet\AxClass\_LACUtil  
 835  
 at  
 Dynamics.AX.Application.LACUtils.Global\_Stac  
 \_args)  
 at  
 Dynamics.AX.Application.Global.`error(String  
 txt, String helpUrl, SysInfoAction  
 \_sysInfoAction, Boolean  
 @helpUrl\_IsDefaultSet, Boolean  
 @\_sysInfoAction\_IsDefaultSet) in  
 xppSource://Source/ApplicationPlatform\AxC  
 2436  
 at  
 Dynamics.AX.Application.Global.error(String  
 txt, String helpUrl, SysInfoAction  
 \_sysInfoAction, Boolean  
 @helpUrl\_IsDefaultSet, Boolean  
 @\_sysInfoAction\_IsDefaultSet)  
 at  
 Dynamics.AX.Application.Global.error(String  
 txt)  
 at  
 Dynamics.AX.Application.LACAttachmentFile.`  
 docuValue, String storageConnectionId)  
 in

This is a stack trace error and can appear when attempting to deliver a report with  
 attachments while having Demo mode enabled. To resolve this, navigate to  
**Lasernet > Setup > Parameters > Performance** and disable **Demo only!**.



#### Additional Information

The best practice is to have Demo mode disabled in customer environments.

The Demo mode will provide the Azure Account key and Azure Account Name in the JobInfos. The advantage to using it is that we can get up and running just by importing the demo setup.

The following is an excerpt on this feature from the "**Lasernet Connector for Microsoft Dynamics 365 for Operations - Configuration manual**":

Demo only! Use open azure storage links for images and attachments

For demo purpose, we create open access tokens for Lasernet report attachment files and images. These links are not secured and in production environments, azure connection should be set up on Lasernet as well as in Dynamics AX **Lasernet Servers** configuration