



Knowledgebase > AX 2012 > AX 2012 FAQs > Error Messages: "The underlying connection was closed. / The web service returned an invalid XML document."

## Error Messages: "The underlying connection was closed. / The web service returned an invalid XML document."

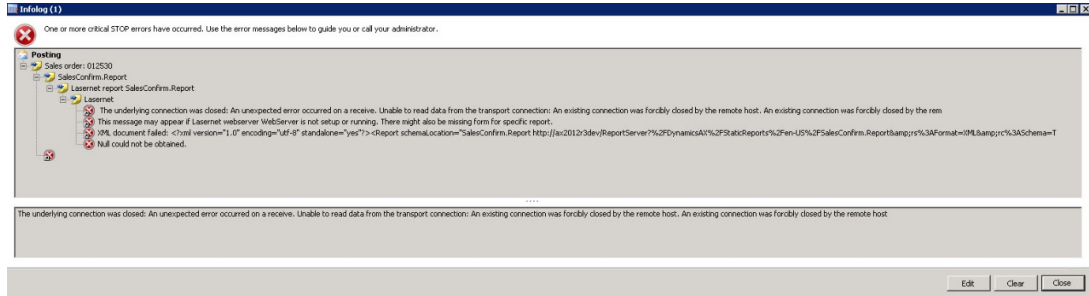
- 2022-10-10 - Comments (0) - AX 2012 FAQs



This article provides a solution for the following error messages that may appear when trying to print to **Lasernet Screen** in AX 2012.

### Lasernet 7:

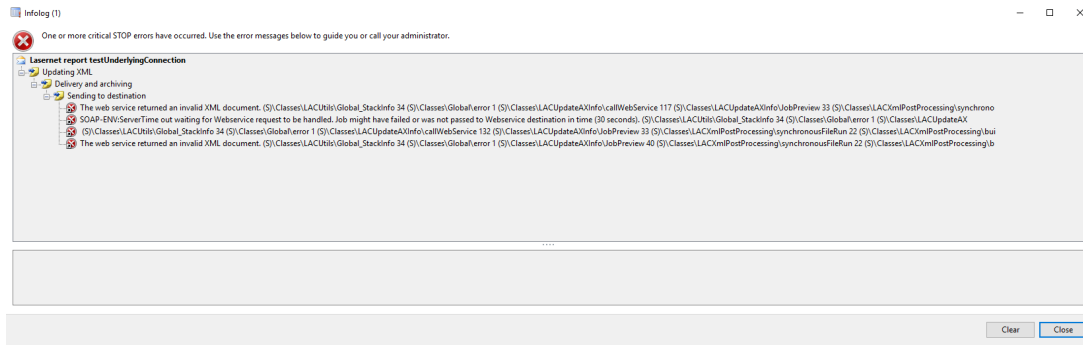
*The underlying connection was closed. An unexpected error occurred on a receive. Unable to read data from the transport connection: An existing connection was forcibly closed by the remote host.*



### Lasernet 9:

*The web service returned an invalid XML document...*

*SOAP-ENV:ServerTime out waiting for Webservice request to be handled. Job might have failed or was not passed to Webservice destination in time...*



These issues have resulted from no **Form** matching the incoming XML file on the **Lasernet Server**.

### Resolutions

Ensure you have a **Form** in the **Form list** that recognises the incoming XML file through criteria. Newly created reports without a designated form should be recognized by a Blank form.

**Lasernet 7:**

**LaserNet7 AX 2012 R3 - Lasernet Developer 7 (AX2012R3DEV\fpuser)**

File Edit Servers View Help

Open Update Validate Retrieve Cancel update Add Edit

Servers

- Master
  - Prod (AX2012R3DEV:3279)

Engines

- Form Engines
- Forms
- XML Transformer Engines
  - XML Transformer

Thumbnails Details

Name	Flag	Details	Index
XML Transformer			
PSAProjInvoice			
Blank			
Forms (1 in			
SalesConfirmation			
WMSPickingList_OrderPick			
SalesPackingslip			
SalesInvoice			
FreeTextInvoice			
PSAProjInvoice			
PurchPurchaseOrder			
CustInterestNote			
CustCollectionJour			
CustAccountStatment			
SalesQuotation			
InventTransferShip			
Resend			
Blank			
Template AX2012			
Giro - FIK751			

Servers

Modules

Forms

Lasernet 9:

Name	Flag	Details
<b>Dynamics365 Transformer</b>		
FreeTextInvoice		
PSAProjInvoice		
CustCollectionLetter		
JobInfo Scanner		
<b>Dynamics365 Forms</b>		
Cheque_US	■	
CustAccountStatement_Replac...	■	
CustCollectionJourReplacement	■	
CustInterestNoteReplacement	■	
FreeTextInvoiceReplacement	■	
InventTransferShipReplacement	■	
PSAProjInvoiceReplacement	■	
PurchPurchaseOrderReplacem...	■	
SalesConfirmationReplacement	■	
SalesInvoiceReplacement	■	
SalesPackingslipReplacement	■	
SalesQuotationReplacement	■	
WMSPickingList_OrderPickRepl...	■	
Blank		

### Additional Information

The Lasernet Monitor will look like this:

#### Lasernet 7:

```

AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Set JobInfo PagesInPoolJobID = 1
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Set JobInfo PageWidthID = 5906
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Set JobInfo PageLengthID = 10
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F No form match found on page 1, skipping it
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Committed job AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Committed job AX2012R3DEV_XML_TRANSFORMER_4214F71_F338_482E_9924_7EB409B17AA
AX2012R3DEV_XML_TRANSFORMER_4214F71_F338_482E_9924_7EB409B17AA Committed job AX2012R3DEV_XML_TRANSFORMER_3028C62_8D52_49AF_8B80_6608DC64874C
AX2012R3DEV_XML_TRANSFORMER_3028C62_8D52_49AF_8B80_6608DC64874C Committed job AX2012R3DEV_XML_TRANSFORMER_3028C62_8D52_49AF_8B80_6608DC64874C
AX2012R3DEV_VBSSEVER_D013A846_1E2C_4FDE_99C7_2B0B9B350036 Job AX2012R3DEV_VBSSEVER_D013A846_1E2C_4FDE_99C7_2B0B9B350036 was 'Last Man Standing'. 4 rows cleaned from database
AX2012R3DEV_VBSSEVER_D013A846_1E2C_4FDE_99C7_2B0B9B350036 Committed job AX2012R3DEV_VBSSEVER_D013A846_1E2C_4FDE_99C7_2B0B9B350036
AX2012R3DEV_VBSSEVER_D013A846_1E2C_4FDE_99C7_2B0B9B350036 Error calling callback (Unknown)
AX2012R3DEV_VBSSEVER_D013A846_1E2C_4FDE_99C7_2B0B9B350036 HttpSendHttpResponse failed with error = 87. Enable debug logging to see details
Content-Type*, Content-Disposition*, HttpStatusCode=60816, Reason*, EntityStrings*, EntityLength=0, Allow

```

#### Lasernet 9:

```

Job 2020-05-19 22:22:49.527 XML Transformer - XML Transformer 9752 No form matched
Job 2020-05-19 22:22:49.527 Form - Forms 9752 No form match found on page 1, skipping it

```

### Related Content

- [Error message: "Failed to pass job: Cannot assign requested address"](#)