

## How do I check and reprocess failed jobs in Lاسernet?

Ross Glover - 2021-03-26 - Comments (0) - Lاسernet FAQs

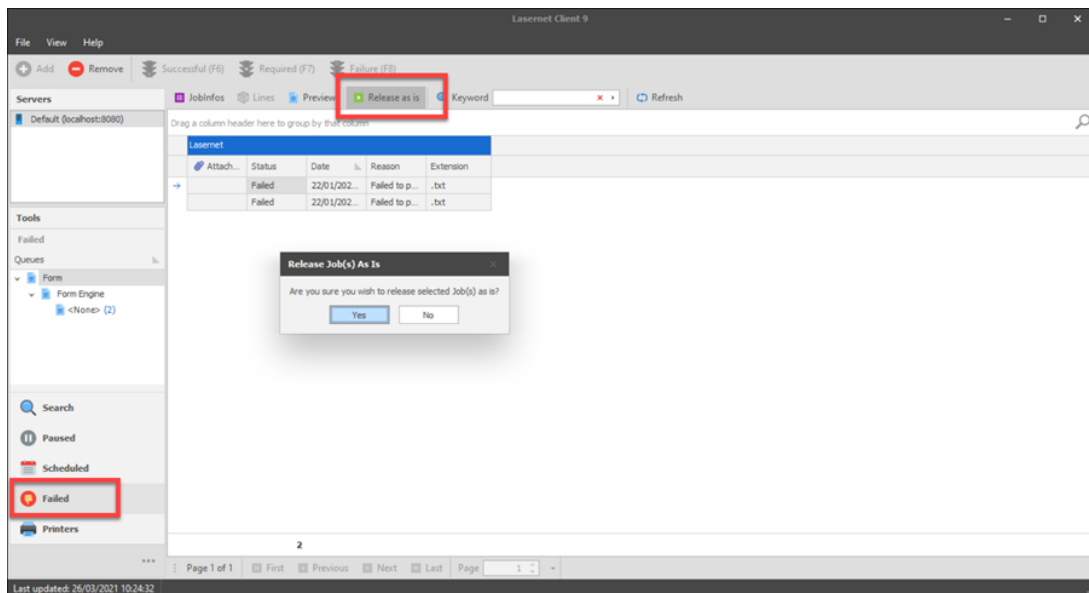
# Lاسernet

If a job has failed in Lاسernet, it is often because communication cannot be established between an output module and the external environment. Failed jobs can be reprocessed or 'released'.

### Lاسernet 9 - Client

To retry a failed job, follow these steps:

1. Click the **Failed** option in the *Tools* menu and any failed jobs will appear in the *Workspace*.
2. Select the job you wish to retry, click the **Release as is** tab in the *Toolbar* and click **Yes** in the popup box to release the job 'as is'.



Lاسernet will process the job again from the same state in which the job failed earlier and try to reconnect and send again. If the job is successful it will be registered as a succeeded job and will be removed from the failed job queue.

Alternatively, click the **Remove** to delete jobs from the failed job queue.

File View Help

+ Add - Remove

Successful (F6) Required (F7) Failure (F8)

Servers

Default (localhost:8080)

JobInfos Lines Preview Release as is Keyword

Drag a column header here to group by that column

Lasernet					
Attach...	Status	Date	Reason	Extension	
→	Failed	22/01/202...	Failed to p...	.txt	
	Failed	22/01/202...	Failed to p...	.txt	

Tools

Failed