

How do I resolve printer issues in Lاسernet?

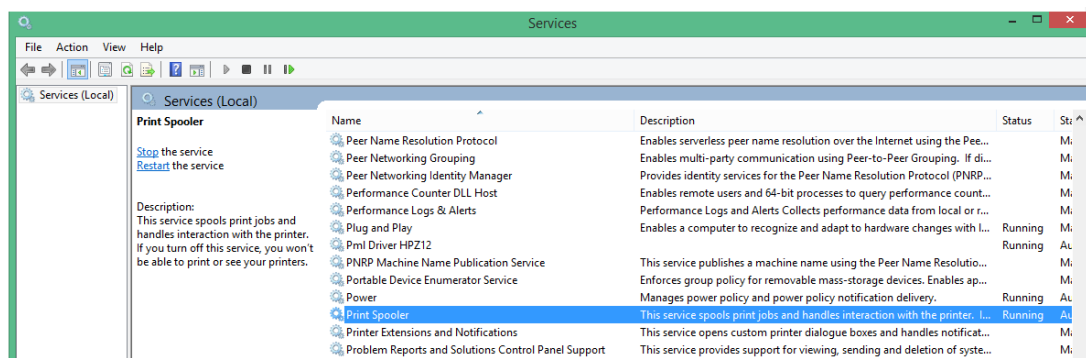
Mikael Wängelin - 2021-08-25 - Comments (0) - Lاسernet FAQs

Lاسernet

At times Lاسernet can have issues with input files getting printed to Lاسernet and can get stuck while trying to process some files from a print queue. Follow these steps to resolve these issues:

Restart Windows Print Spooler

1. Stop Lاسernet Service via **Lاسernet Monitor**.
2. Open **services.msc** and find **Print Spooler**.



3. Right-click the service and select **Restart**.
4. Once the service has restarted, start the Lاسernet Service via **Lاسernet Monitor**.

Viewing Spool File

You can also view and reprint the spool files in the print queue:

1. Navigate to %SystemRoot%\SYSTEM32\POOL\PRINTERS.
2. Stop Windows Print Spooler following the above steps but select **Stop** rather than "Restart".
3. Copy the .SPL and .SHD files to a temporary location and then open Lاسernet Print Viewer through the Start Menu.
4. Either open or drag and drop the Spool File into the Viewer.
5. You can now view and reprint the Spool File directly from the Lاسernet Print Viewer.

More information on resolving printer issues can be found on the Microsoft site [here](#)