

## I have changed the server name and now I cannot start Lاسernet?

Ivana Dordevic - 2023-11-16 - Comments (0) - Lاسernet FAQs

# Lاسernet

The Lاسernet licences are linked to the name of the server on which they are running. By renaming the server you have stopped Lاسernet from recognising that you are on the same server that you have a licence for. To resolve this, follow these steps:

1. Change the server name back to what it was previously.
2. Open Lاسernet Licence Manager and deactivate licences.
3. Change the server name to the new name.
4. Open Lاسernet Licence Manager and reactivate the licence.

If you are unable to change the server name you will need to request Formpipe to reset the licence activation on our licencing server. This will require you to manually re-license all licenced Lاسernet Services and Developers.