

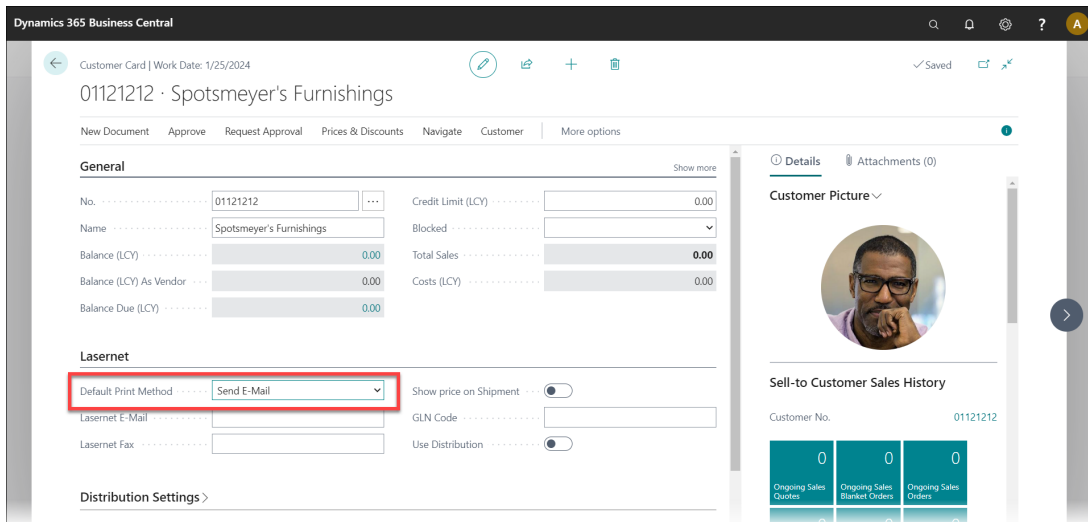
Issuing Reminders and Finance Charge memos in bulk

Alex Clemons - 2023-10-17 - Comments (0) - Lasetnet BC Connector General Information

Lasernet for Dynamics 365

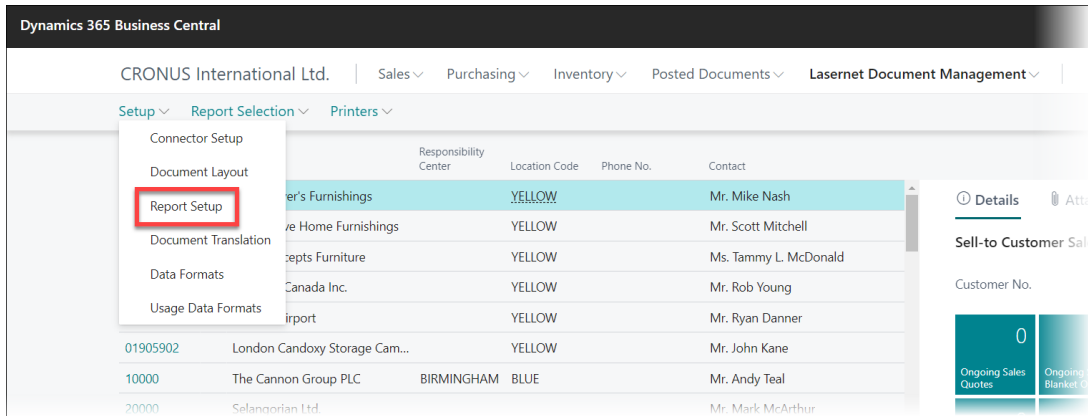
This article provides instructions on how to process multiple Reminders in one go. Follow these steps:

1. Navigate to **Sales > Customers** and double-check that every customer has a default print method by opening the Customer Card. This is to ensure you have selected the **Default Print Method** you wish the customer to use, for example 'Send E-Mail'.

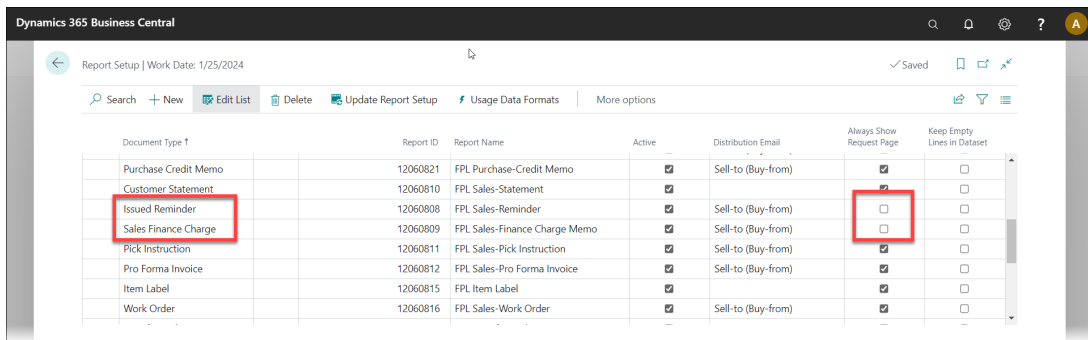


The screenshot shows the Dynamics 365 Business Central interface for a Customer Card. The customer is identified as '01121212 · Spotsmeyer's Furnishings'. The 'General' section contains fields for No., Name, Balance (LCY), Balance (LCY) As Vendor, Balance Due (LCY), Credit Limit (LCY), Blocked, Total Sales, and Costs (LCY). The 'Lasernet' section is highlighted, showing the 'Default Print Method' dropdown menu set to 'Send E-Mail'. Other fields in this section include 'Lasernet E-Mail', 'Lasernet Fax', 'Show price on Shipment', 'GLN Code', and 'Use Distribution'. The 'Distribution Settings' section is also visible. On the right side, there is a 'Customer Picture' section with a photo of a man, and a 'Sell-to Customer Sales History' section showing three columns of 'Ongoing Sales' data.

2. Ensure that you have the correct information in either the **Fax**, **GLN Code** or **E-Mail** field.
3. Return to the main menu, click the **Lasernet Document Management** dropdown, select **Setup** and then click **Report Setup**.



4. Click **Edit List** and locate the Issued Reminder or Sales Finance Charge report in the list and ensure that the “Always Show Request Page” checkboxes for these reports are cleared.

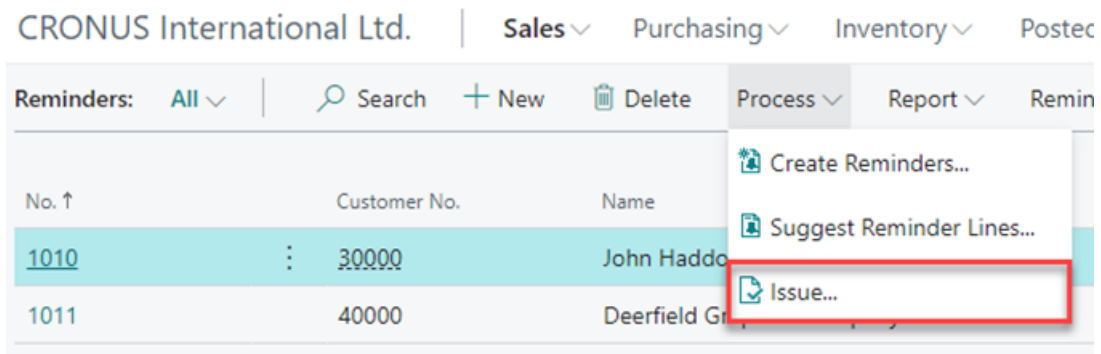


5. Close the form.

Issue the Reminder

Follow these steps to issue the reminder or charge memo:

1. Open the required form, click the **Process** dropdown menu and select **Issue.....**



2. Under **Options**, select **Print** from the dropdown.

Issue Reminders [Share] [Close]

Use default values from Last used options and filters [v]

Options

Print Print [v]

Replace Posting Date

Posting Date [Calendar Icon]

Hide Email Dialog

Filter: Reminder

3. Under **Filter: Reminder**, adjust the **No.** field so it includes the right number of reminders. If you want them all you can just remove all numbers.

Filter: Reminder

× No. " [v]

+ Filter...

Advanced >

[OK] [Cancel]

4. Click **OK**.

All reminders are processed and Lasernet will look at each individual reminder and customer card to distribute the report, for example E-Invoice, FAX or Email.

You can check the result within the Lasetnet Archive.

