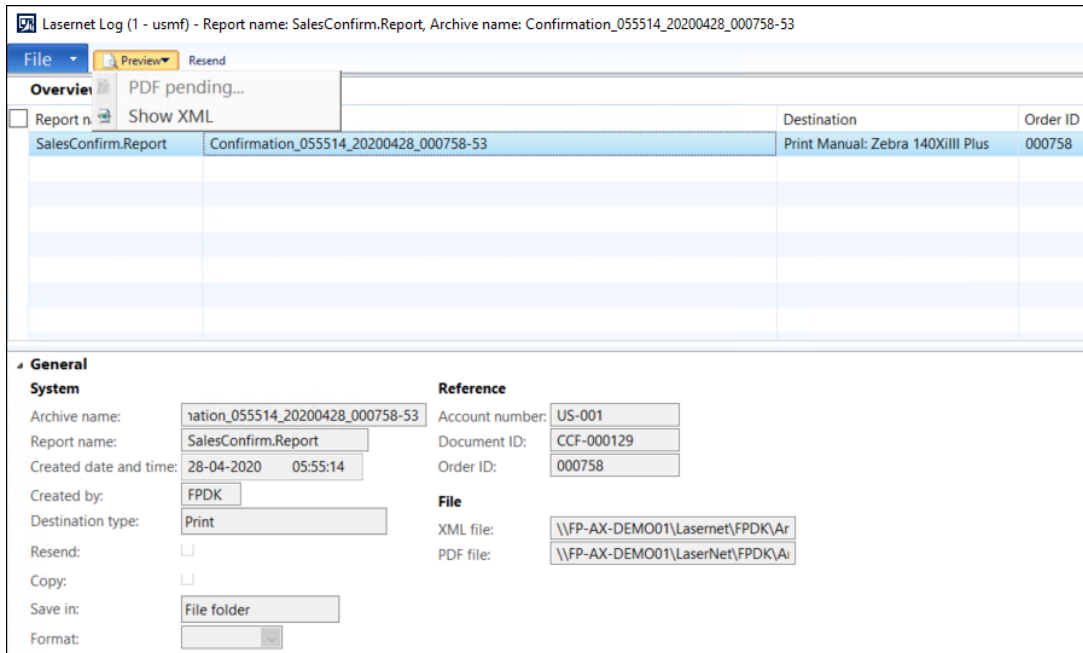# PDF Pending

Kate Coles - 2022-03-23 - Comments (0) - AX 2012 FAQs

This article provides a solution for "PDF Pending" error message in the Lasernet archive.

This is normally related to the AX batch. The Lasernet Tasks batch job moves files from the PDF Preview folder to the PDF Archive folder. "PDF Pending" indicates that the file is not available in the PDF archive folder.

Resolution

Please carry out the following steps to resolve this issue.

- Check the log on the Lasernet Tasks batch job in **System administration** > **Inquiries** > **Batch jobs for errors**.

- Ensure that the AOS service account and Lasernet service account have proper rights to the four folders in **Lasernet > Setup > Parameters**.
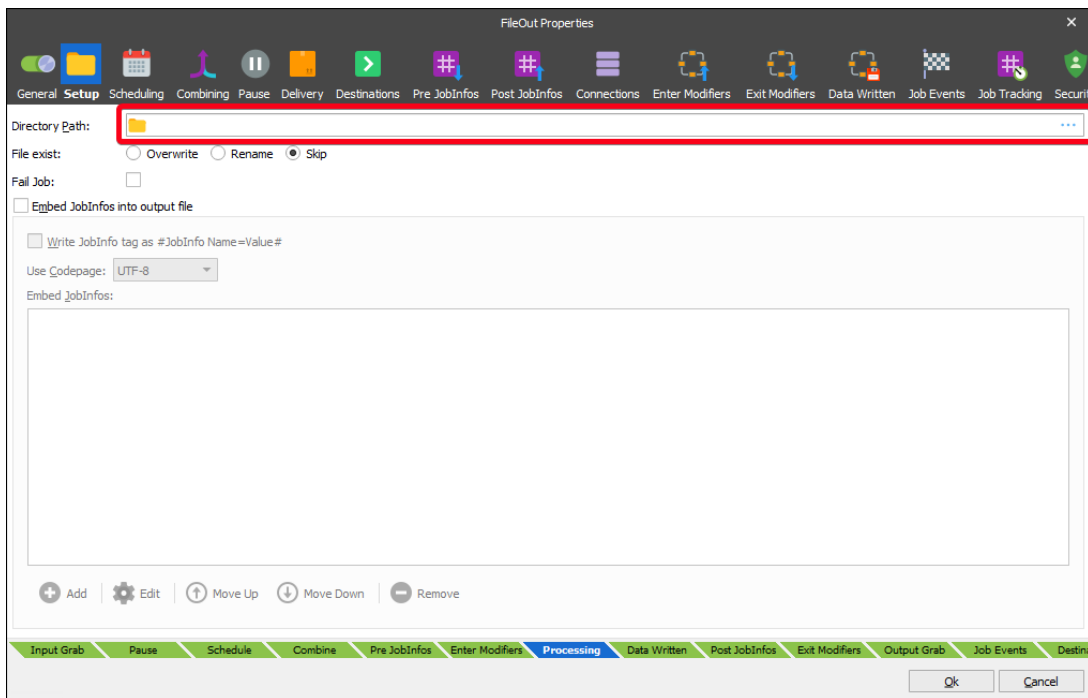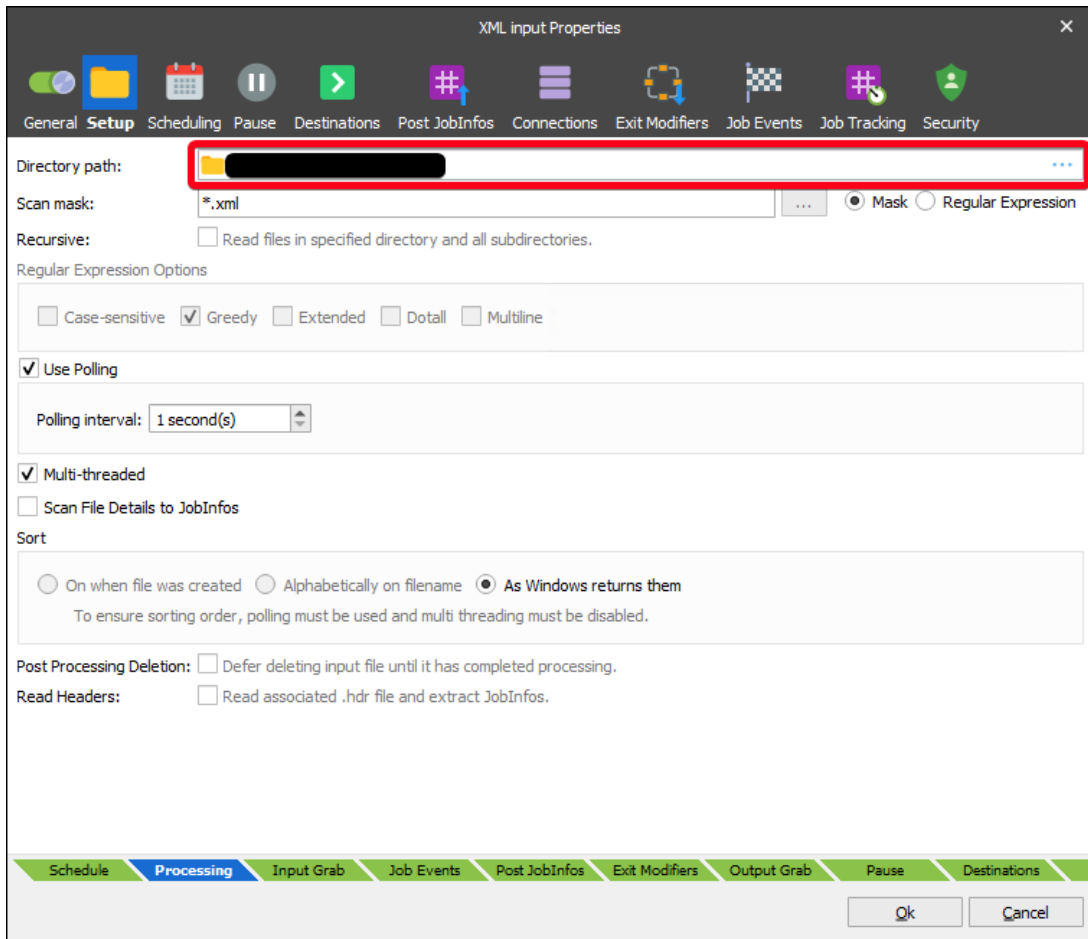
More details on the needed rights can be found in our [Access Rights required for AX 2012 Lasernet Connector](#) solutions article.

- Check if the Lasernet parameter -> **Batch group** exists and that the group has selected a Batch server.

- Check that the Lasernet Developer configuration's File input module and File Output module have Directory paths set correctly.

Additional information

It is very important that the selected batch group in the Lasernet parameter exists and that the batch job runs fine, otherwise, Lasernet won't be able to archive anything. Lasernet print to screen will work just fine.

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