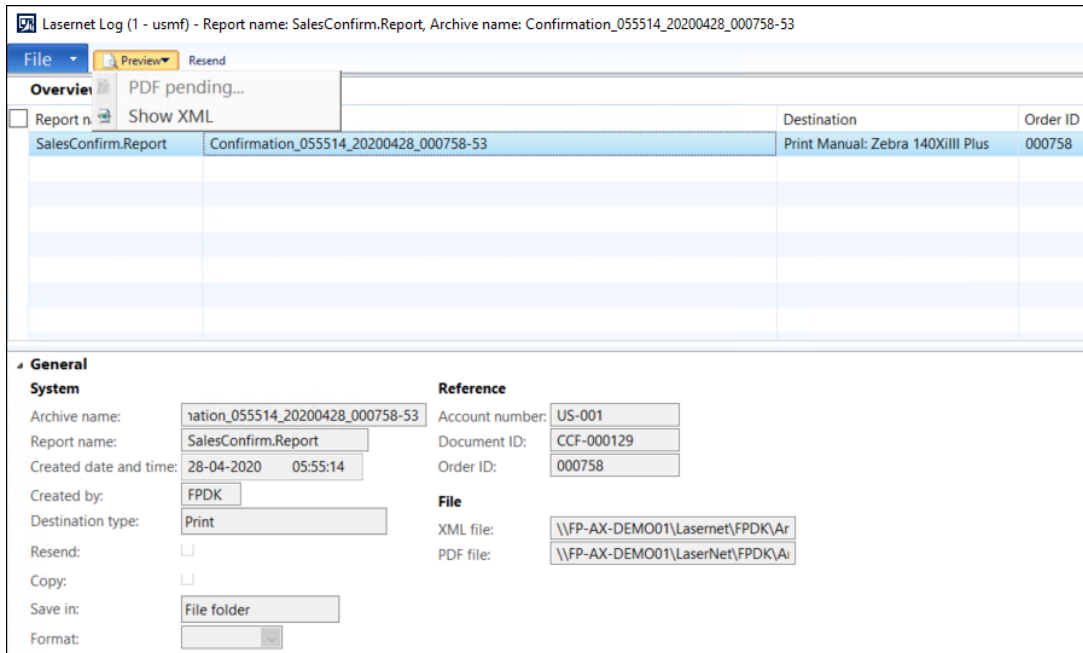


## PDF Pending

Kate Coles - 2022-03-23 - Comments (0) - AX 2012 FAQs



This article provides a solution for "PDF Pending" error message in the Lasernet archive.



The screenshot shows the 'LaserNet Log' interface for a report named 'SalesConfirm.Report'. The report is in a 'PDF pending...' state. The interface includes a table with columns for Report name, Archive name, Destination, and Order ID. Below the table, there are sections for 'General', 'System', 'Reference', and 'File' with various fields and checkboxes.

| Report name         | Archive name                           | Destination                       | Order ID |
|---------------------|--|-----------------------------------|----------|
| SalesConfirm.Report | Confirmation_055514_20200428_000758-53 | Print Manual: Zebra 140XiIII Plus | 000758   |

**General**

**System**

Archive name: Confirmation\_055514\_20200428\_000758-53  
Report name: SalesConfirm.Report  
Created date and time: 28-04-2020 05:55:14  
Created by: FPKK  
Destination type: Print  
Resend:   
Copy:   
Save in: File folder  
Format: [Dropdown]

**Reference**

Account number: US-001  
Document ID: CCF-000129  
Order ID: 000758

**File**

XML file: \\FP-AX-DEMO01\Lasernet\FPKK\Ar  
PDF file: \\FP-AX-DEMO01\Lasernet\FPKK\Ar

This is normally related to the AX batch. The Lasetnet Tasks batch job moves files from the PDF Preview folder to the PDF Archive folder. "PDF Pending" indicates that the file is not available in the PDF archive folder.

### Resolution

Please carry out the following steps to resolve this issue.

- Check the log on the Lasetnet Tasks batch job in **System administration > Inquiries > Batch jobs for errors**.

Batch job (1) - Job description: Lasernet tasks, Waiting, Partition Key: initialJob description: Lasetnet tasks

File View tasks Batch job history Recurrence Alerts Functions Log Generated files

Overview General

| <input type="checkbox"/> | Status  | Job description | Scheduled start date/time | Actual start date/time |
|--------------------------|---------|-----------------|---------------------------|------------------------|
| <input type="checkbox"/> | Waiting | Lasetnet tasks  | 01-06-2020 22:16:45       |                        |

- Ensure that the AOS service account and Lasetnet service account have proper rights to the four folders in **Lasetnet > Setup > Parameters**.

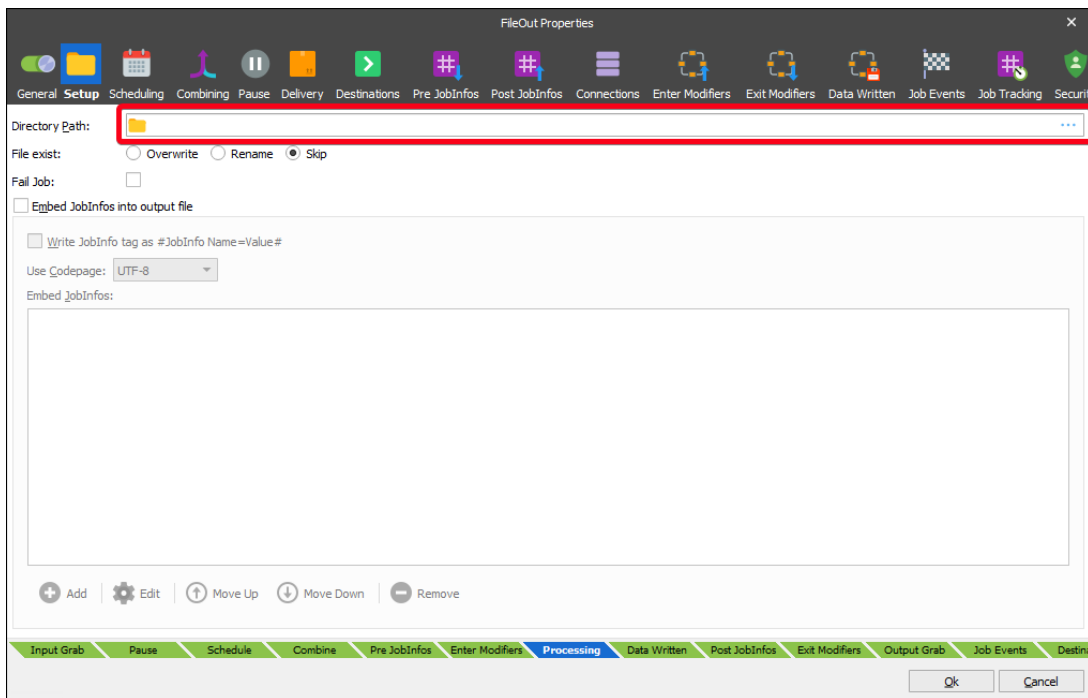
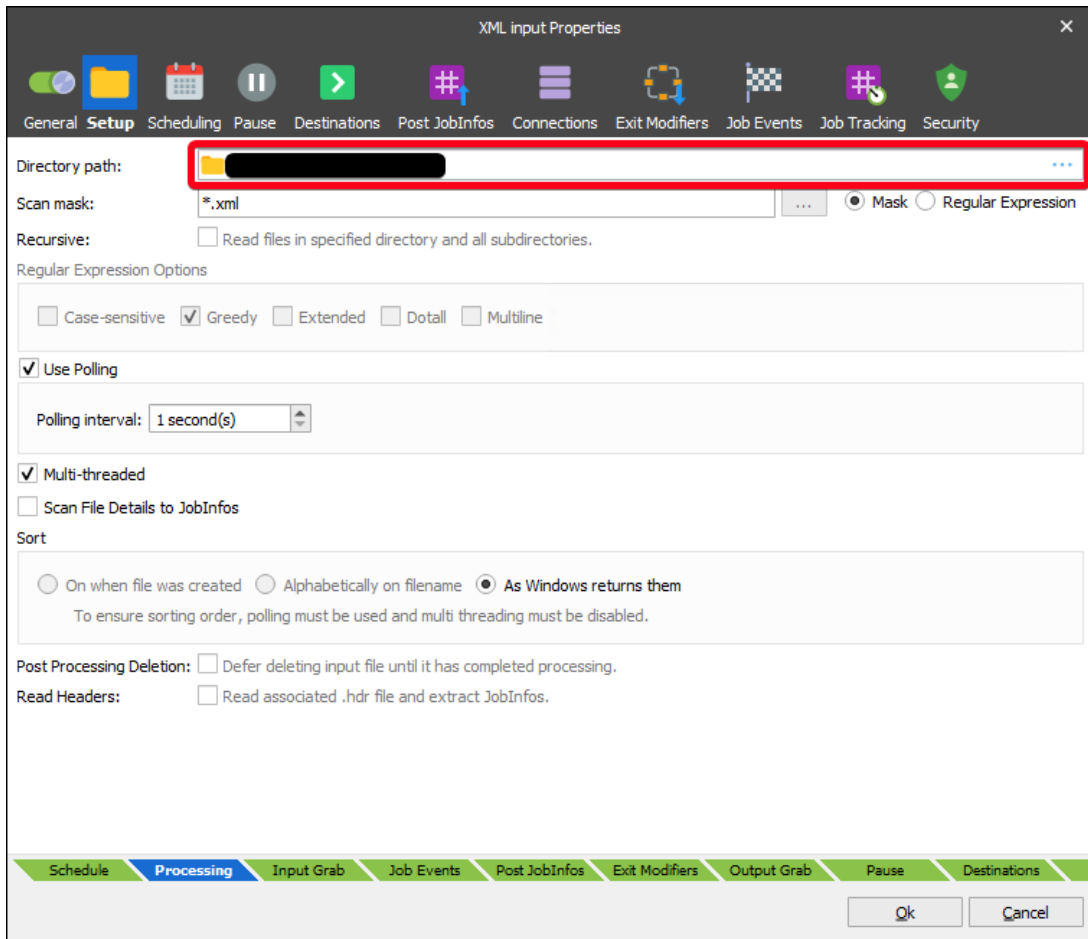
More details on the needed rights can be found in our [Access Rights required for AX 2012 Lasetnet Connector](#) solutions article.

- Check if the Lasetnet parameter -> **Batch group** exists and that the group has selected a Batch server.

**Batch**

Batch group:

- Check that the Lasetnet Developer configuration's File input module and File Output module have Directory paths set correctly.



### Additional information

It is very important that the selected batch group in the Lasernet parameter exists and that the batch job runs fine, otherwise, Lascript won't be able to archive anything. Lascript print to screen will work just fine.

## Related Content

- [Access Rights required for AX 2012 Lasernet Connector](#)