Refreshing SharePoint/Outlook Mail Tokens

Alex Clemons - 2024-06-03 - Comments (0) - Lasernet General Information

Several versions of Lasernet 10 contain token fixes and each fix could leave old expired tokens on your system. We recommend that these tokens are removed.

This article explains how to remove old tokens and obtain new ones.

Removing Old Tokens and Obtaining New Tokens

Warning

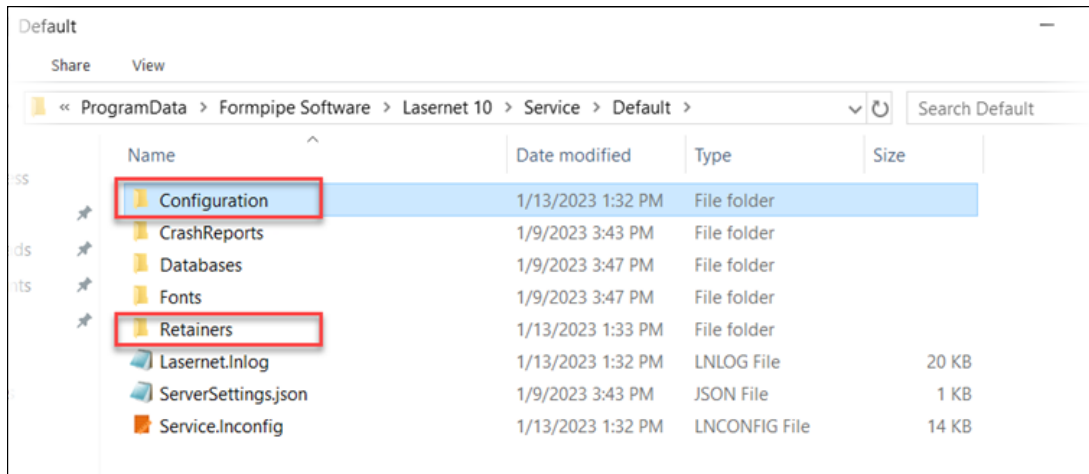The following procedure will involve some downtime.

Follow these steps:

1. Open Services and stop the Lasernet 10 and Lasernet Config 10 services.

1. Open File Explorer and navigate to:

```
C:\ProgramData\Formpipe Software\Lasernet
10\service\{instancename}
```

1. Delete both the Configuration and Retainers folders.

1. Go to Services and restart the Lasernet 10 service first, followed by Lasernet Config 10.

Note

The service will start without a running config because the folder was deleted in step 3.

Lasernet Developer

1. Open Lasernet Developer,

2. Go to the **Outlook Mail** output module.

3. Select the **Setup** tab and click the **Obtain Authorization...** button to re-authorize the module.
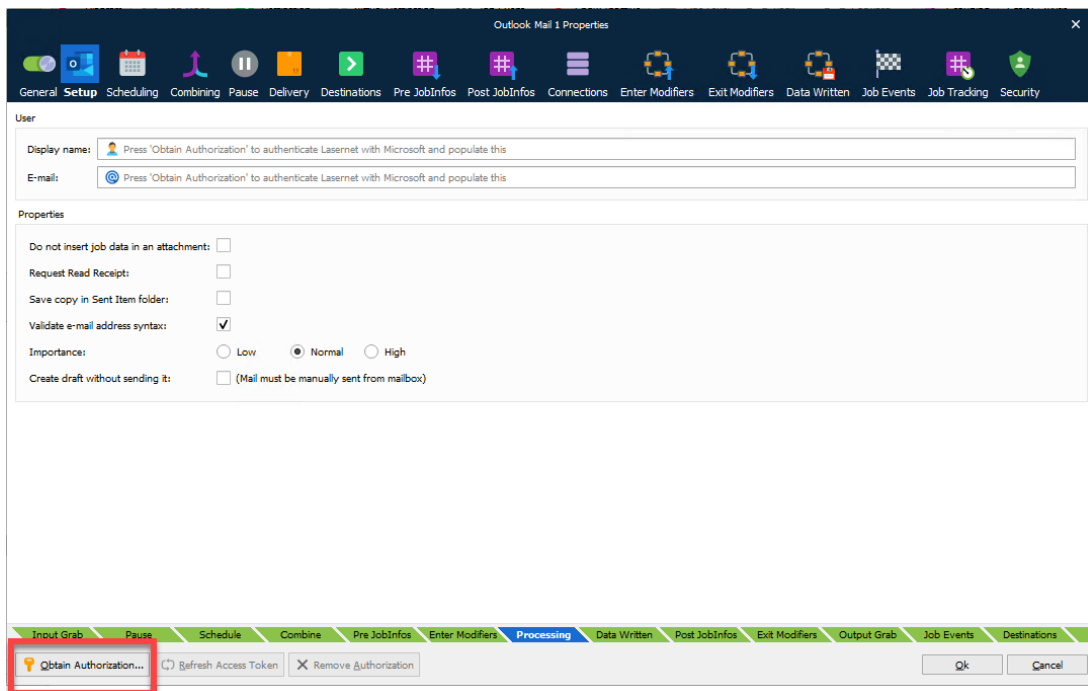
1. Once authorized, click the **Refresh Access Token** button to receive a refreshed token.

2. Open the **SharePoint** module and repeat steps 3 and 4.

3. **Commit** and **Deploy** from Lasernet Developer to enable a fresh start with new tokens.