

Refreshing SharePoint/Outlook Mail Tokens

Alex Clemons - 2024-06-03 - Comments (0) - Lasename General Information

Lasename

Several versions of Lasename 10 contain token fixes and each fix could leave old expired tokens on your system. We recommend that these tokens are removed.

This article explains how to remove old tokens and obtain new ones.

Removing Old Tokens and Obtaining New Tokens

Warning

The following procedure will involve some downtime.

Follow these steps:

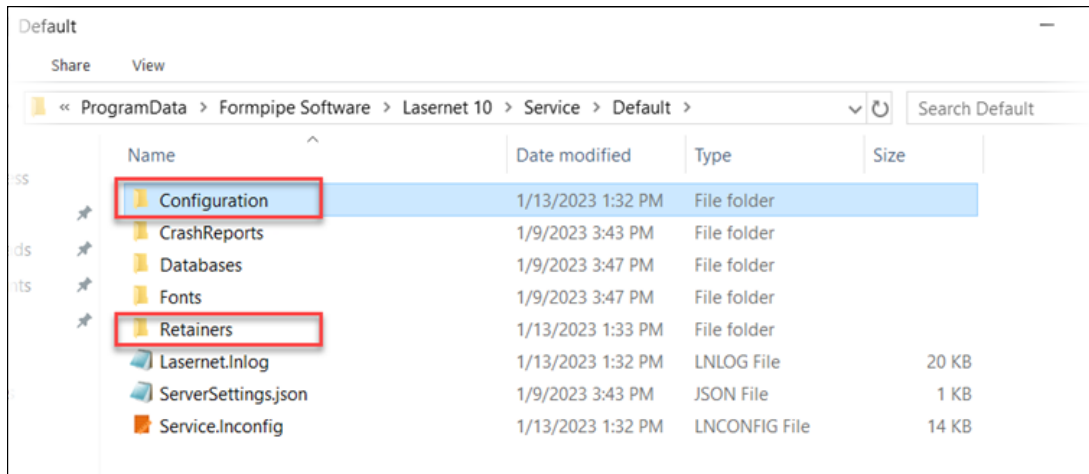
1. Open Services and stop the Lasename 10 and Lasename Config 10 services.

Name	Description	Status	Startup Type	Log On As
Killer Analytics Service	Killer Analyti...	Running	Automatic	Local System
Killer Dynamic Bandwidth M...	This service ...	Running	Manual	Local System
Killer Network Service	Killer Netwo...	Running	Automatic	Local System
Killer Smart AP Selection Ser...	Offers Wifi r...	Running	Manual	Local System
KtmRm for Distributed Trans...	Coordinates ...		Manual (Trigg...	Network Se...
Language Experience Service	Provides infr...		Manual	Local System
Lasename 10 (Default:3279)		Running	Manual	Local System
Lasename 9 (Default:3279)			Manual	Local System
Lasename Config 10	The Lasename...	Running	Automatic	Local System
Lasename Config 9	The Lasename...	Running	Automatic	Local System
Lasename Meta Proxy 10	Allows multi...	Running	Automatic	Local System
Lasename Portal 9	The Lasename...	Running	Automatic	Local System
Lasename Print Capture 10	The Lasename...	Running	Automatic	Local System
Lasename Print Capture 7	The Lasename...	Running	Automatic	Local System
Lasename Print Capture 8	The Lasename...	Running	Automatic	Local System
Lasename Print Capture 9	The Lasename...	Running	Automatic	Local System
Lasename Printer Service 10 (F...	Receives pri...	Running	Automatic	Local System
Link-Layer Topology Discove...	Creates a Ne...		Manual	Local Service
Local Profile Assistant Service	This service ...		Manual (Trigg...	Local Service
Local Session Manager	Core Windo...	Running	Automatic	Local System
McpManagementService	<Failed to R...		Manual	Local System

1. Open File Explorer and navigate to:

```
C:\ProgramData\Formpipe Software\Lasename  
10\service\{instancename}
```

1. Delete both the Configuration and Retainers folders.



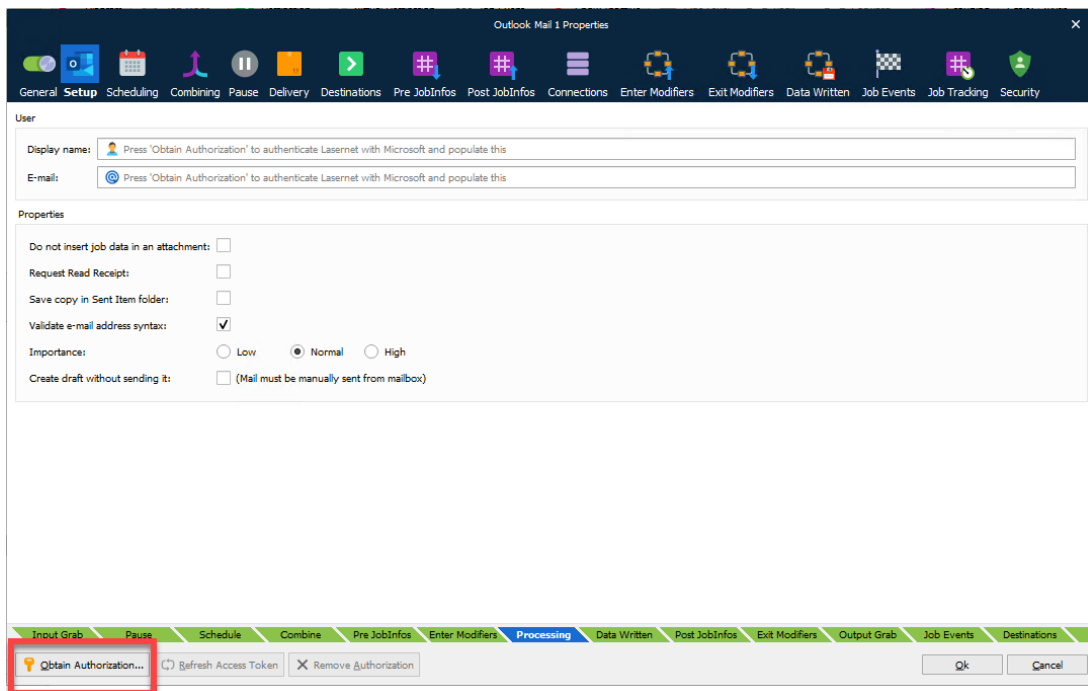
1. Go to Services and restart the Lasernet 10 service first, followed by Lasetnet Config 10.

Note

The service will start without a running config because the folder was deleted in step 3.

Lasernet Developer

1. Open Lasernet Developer,
2. Go to the **Outlook Mail** output module.
3. Select the **Setup** tab and click the **Obtain Authorization...** button to re-authorize the module.



1. Once authorized, click the **Refresh Access Token** button to receive a refreshed token.
2. Open the **SharePoint** module and repeat steps 3 and 4.
3. **Commit** and **Deploy** from Lasernet Developer to enable a fresh start with new tokens.