

Reset / clean Lasetnet database in Lasetnet 8 and 9

- 2021-08-25 - Comments (0) - Lasetnet General Information

Lasetnet

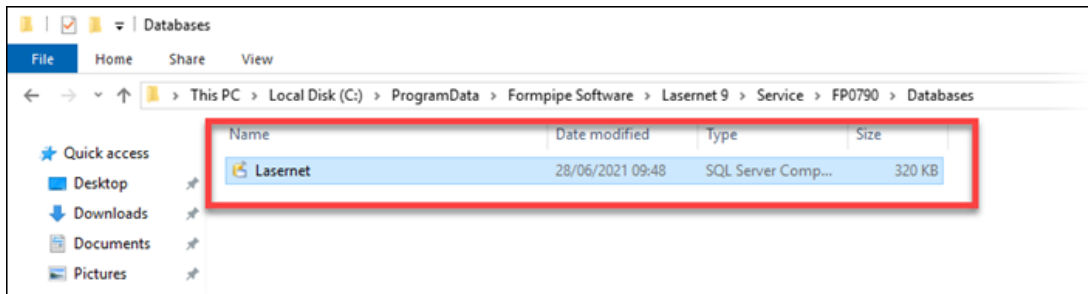
On rare occasions, the Lasetnet service may stop after a report deployment. After some testing, it appears to be a clean-up task against the Lasetnet database causing the delay during which no documents are processed (for almost seven minutes). The following steps show how to clean and rest the database to reduce startup time.

1. Stop the Lasetnet service "Default".

It may be named differently on a customer setup.

2. Navigate to **Local Disk (C:) > ProgramData > Formpipe Software > Lasetnet 9 > Service > and delete the FailedJobs folder.**

3. Open the **Database** folder and delete the **Lasetnet.sdf** file.



4. Start the Lasetnet service "Default".