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## Why Does the Lasernet Developer Crash After Upgrading VMware?

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The Lasernet Developer may crash or fail to start due to a faulty VMware graphics driver. This is related to a VMware defect involving the **vm3dgl64.dll** file used by the OpenGL driver that is packaged with the VMware Tools 12.5.0.

Analysis of crash files provides the following result: Access Violation exception in vm3dgl64.dll.

To get the Lasernet Developer to start again, perform one of the following actions:

1. Revert to a previous working version of VMware.

## **OR**

 For Lasernet 10, start Lasernet without OpenGL by starting the LnDeveloper.exe noopengl application using a command line from \program files\formpipe software\lasernet 10. An example is shown below:

This solution can be used as a temporary method to validate if this is an OpenGL issue or a graphic driver issue, as the crash debug indicates.

## OR

1. Install the Lasernet Developer on your local desktop and log in to the server remotely.

## Note

 For Lasernet 9 and earlier, use the following solution: <a href="https://support.formpipe.com/kb/articles/error-when-selecting-modules-or-forms-in-developer">https://support.formpipe.com/kb/articles/error-when-selecting-modules-or-forms-in-developer</a>. • Starting with Lasernet 10.10, all versions support the -noopengl parameter for **LnLogin.exe**.

**LnLogin.exe** is a commonly used application to start the Lasernet Developer to support synchronization of a version with the server.