

Why is my Lاسernet Developer processing jobs slowly?

Nicole Ojeda - 2021-08-25 - Comments (0) - Lاسernet FAQs

Lاسernet

Whilst Lاسernet can have very fast throughput, there are a number of factors that can cause it to process slowly. This article will describe some checks that can be carried out which may be contributing to any delay in throughput:

- Check the size of the database that Lاسernet generates. The default locations:

Lاسernet 9: %ProgramData%\Formpipe Software\Lاسernet 9\Service**InstanceName**\Databases

Lاسernet 8: %ProgramData%\Formpipe Software\Lاسernet 8**InstanceName**\Databases

If the database is larger than **0.5 GB** then it is likely that it is causing the slowdown.

It can be removed, however, this will remove all jobs currently picked up by Lاسernet.

Follow these steps to safely create more space in the database:

1. Stop all Lاسernet input printers and input modules.
2. Stop the Lاسernet Service when all jobs have finished processing. You can check if jobs are processing via Lاسernet Monitor.
3. Move the *.combiner*, *.databases*, *.failedjobs* and *.pendingjobs* folders from %ProgramData%\Formpipe Software\Lاسernet 9\Service**InstanceName** to a back-up location.
4. Restart the Lاسernet Service and wait for it to recreate the missing folders (*.combiner*, *.databases*, *.failedjobs* and *.pendingjobs*).
6. Unpause all the inputs, and jobs should continue to process.

Further checks

- Check the build for any long delays caused by job combining or scheduling.
- Check for any bottlenecks in the build (multiple inputs going through one form engine for example). Formpipe can advise how to improve the build.
- Check server resources aren't close to 100% while Lasernet is processing slowly.