Formpipe.

New Portal

2021-05-19 - Jason Gillan - Comment (1) - General

We are happy to introduce Formpipe's new support portal with this brief introductory video. We will cover just some of the features that the portal offers; from the intuitive Guides and Knowledgebase areas to the user-friendly ticketing system. For your convenience, we have provided some of the links to the areas of the portal covered in the video below. Enjoy!

Useful links

Click an area below you wish to explore:

Guides

Knowledgebase

News

Contact Us

Password reset

Related Content

- How do I subscribe to Knowledgebase articles?

Comment (1)

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Jason Gillan

3 years ago

Hello Ulrich, Thank you for the feedback, good to hear you like the new look. Regarding the subscribe for KB articles, there is an option for this that should be visible when you open up any article, I have created an FAQ page for the new portal here: https://support.formpipe.com/news/posts/new-portal-faq That I will update with similar questions as we receive them. Unfortunately there is currently no subscribe feature for the guides, however I will log that as a feature request to see if it is possible to add. In the mean time our current workflow is that the guides will only have major updates when there are new version releases, so subscribing to the release notes news feed will also allow you to identify when there will be a new update to the manuals to coincide with a new release. Thanks, Jason